



# Southeast Coastal Georgia Computer Club

Shopping Online Efficiently and Securely

# Before You Shop

- Inoculate Your PC From Viruses and Spyware
- Use Strong Passwords
- Shop at Home Versus Public WiFi
- Privatize Your WiFi
- Be Careful When Using Mobile - Use Vendor Apps

# Where to Shop

- Use Familiar Websites
- Know Who You're Dealing with
- Be Knowledgeable about Web-Based Auctions
- Choose Gift Cards Wisely

# Before You Make a Purchase

- Look for the Lock and HTTPS
- Know Exactly What You Are Buying
- Know Exactly What It Will Cost (including taxes and shipping)
- Double Check Pricing - Use Price Comparison Sites
- Review Return, Restocking Fee, Refund, and Shipping and Handling Policies
- Check the Privacy Policy

# When Making Your Purchase

- Bundle Your Purchases to Reach Free Shipping Limits If Available
- Obtain and Apply Coupon/Promotion Codes If Applicable (More from Charles)
- Don't Tell All - Especially in Pop-Ups
- Ask for a Gift Receipts If Available for Returns
- Consider Insuring Safe Delivery - Require Signature
- Pay by Credit Card Versus Debit Card - Consider Virtual Card
- Don't E-Mail Personal or Financial Information
- Keep a Paper Trail of Invoices, Terms, E-Mail, Etc.

# After Your Purchase

- Inspect Your Purchase Upon Receipt
- Check Invoices and Credit Card Statements for Accuracy
- When Returning Items, Follow Vendor Procedures Thoroughly